



# MEMBER MATTERS

## MemberMATTERS

*Truly Local, Truly Yours*  
Q3 - 2024



## Our Debit Card Protection App changed on October 22

We have changed the app you use to protect your Mastercard debit card.

The Card Suite Lite App will perform the same functions as the SecurLOCK Equip app in that it allows a cardholder to control the how/where/when your payment cards are used via your mobile device. Turn your card on or off with the touch of a button. Set location-based controls. Block international transactions or set spending limits.

[Learn More](#)



## Member Survey

Thank you to everyone that completed the member survey sent out in August. You gave us an overall score of 4.2 stars! Member service, local & community-focused, as well as competitive rates, were all important reasons why you value your credit union. Your feedback on this survey will help us to better serve YOU, our loyal members!

## Financial Education

–Click on an image to read the blog! –



Good Debt vs Bad Debt



Teen Clothing Compromise



Save Energy, Save Money



[Apply Now!](#)

## We have lowered our Auto Loan Rates!

We are offering Auto Loan rates as low as **4.99% APR\***. Good for refinances from other financial institutions & purchases when you meet the following requirements:

- Set up Automatic Payments
- Set up Online Banking
- Sign up for eStatements

\*APR = Annual Percentage Rate. Rates are based on creditworthiness. Maximum term is dependent upon year, mileage, and amount financed. Vehicles with over 125,000 miles may be subject to a higher APR. Not valid on existing kstate CREDIT UNION loans.



## It's Skip-A-Pay time!

It's Skip-A-Pay time! **Approved members** should have received an email or letter from us. If you have not heard from us but would like to apply for this member benefit, click the button below to learn more.

[Find out more](#)



## Shred Event: October 5th

We hosted our annual Community Shred event on Saturday, October 5 from 1pm - 3pm in the parking lot at our 601 McCall Road office. It was our most highly attended shred event since we began offering them in 2017.





# In our Community



The 17th annual Stuff the Bus community drive was held on July 13th in front of the Manhattan Walmart. All of the collected schools supplies benefited USD 383 students that qualify for assistance.



Volunteers from kstate CREDIT UNION assisted in collecting schools supplies along with K-State Wildcat NIL athletes, Manhattan Broadcasting and the Konza United Way.



Erin, Training Specialist, visits a local 3rd grade classroom to teach kids about saving & budgeting.



Our real estate team, Sharina & Terri, attended an Expo hosted by the Flint Hills Realtor Association and were able to meet with real estate agents from the area.



We were happy to be a part of the Enterprise Rocks back to school event in the park. The day started with some rain but the skies cleared and we were able to enjoy some yard games with attendees.



Sharina, our Mortgage Specialist, helps our members become happy homeowners. Sharina guides them from application to closing on getting into the home of their dreams. Also pictured here is the real estate agent that assisted in the process.

# Community Impact Challenge

In September, our teams set out to have a healthy competition on social media, while also donating to local organizations. Three teams of employees began with a post and then encouraged followers and community members to like, share and comment to see who in the end would be victorious. The results are in:

## 1ST PLACE: West Team



Sunflower Children's Collective will receive a \$500 donation!

## 2ND PLACE: East Team



Purple Paws will receive a \$250 donation.

## 3RD PLACE: Enterprise & Experience Center



Neighbor 2 Neighbor of Abilene serving Dickinson County will receive a \$100 donation.



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