



# Member Up-Date!

April 2017

## Drive Thru and Lobby Hours Expand on May 1st

We heard you! Not only are we expanding our reach with a new office, we're also expanding our hours to better serve you! As we open our new location on McCall Road, we will now have **two drive thru locations!**

We will continue to open at 10:00 a.m. on Wednesday's in order to have the time needed to keep all of our staff on top of local and federal regulations of any new compliance that is ordered, as well as continuing to give our staff opportunity for training and financial services education.

*Starting May 1st our new hours will be:*

### East Office, 601 McCall Road

#### **Drive Thru:**

Monday, Tuesday, Thursday, Friday: **7:30** a.m. - 6:00 p.m.  
Wednesday: 10:00 a.m. - 6:00 p.m.  
Saturday: 9:00 a.m. - 12:00 p.m.

#### **Lobby:**

Monday, Tuesday, Thursday, Friday: 9:00 a.m. - **5:30** p.m.  
Wednesday: 10:00 a.m. - 5:30 p.m.  
Saturday: 9:00 a.m. - 12:00 p.m.

### West Office, 2600 Anderson Avenue

#### **Drive Thru:**

Monday, Tuesday, Thursday, Friday: **7:30** a.m. - 6:00 p.m.  
Wednesday: 10:00 a.m. - 6:00 p.m.  
Saturday: 9:00 a.m. - 12:00 p.m.

#### **Lobby:**

Monday, Tuesday, Thursday, Friday: 9:00 a.m. - **5:30** p.m.  
Wednesday: 10:00 a.m. - 5:30 p.m.  
Saturday: 9:00 a.m. - 12:00 p.m.

### Campus Office, 1455 Anderson Avenue

Monday, Tuesday, Thursday, Friday: 9:00 a.m. - 5:30 p.m.  
Wednesday: 10:00 a.m. - 5:30 p.m.



**East Office - 3 Lane Drive Thru**



**West Office - 2 Lane Drive Thru**

## Grand Opening Celebration!

Come celebrate the opening of our new Home Office with us! We will have a day full of games, food, prizes and more! It's all about celebrating with YOU, our member and the long awaited East side location.

When: Saturday, June 3rd  
Time: 11:00am - 5:00pm  
Where: 601 McCall Rd.

From 11:00-3:00 we'll be grilling Hot Dogs to feed you, so you have energy to enjoy playing our games! Here are some other things to experience at our grand opening celebration:

- Enter to win our Grand Prize, a Yeti Cooler.
- Enjoy Bounce Houses for the kids.
- Play our Plinko board for prizes.
- Enter your guess on the amount of money in the jar for a chance to win the \$100 prize.
- Enjoy Hawaiian Shaved Ice.
- Bring a friend with you and when they open a checking account or take out a loan, you both get to spin the wheel with a chance to win up to \$100!

We will also be making a donation to the K-State Johnson Cancer Center on behalf of Coach Bill Snyder.

Keep a close eye on our website and social media for full details on an upcoming Social Media Contest!

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## We Need Your Help!

Summer can be one of the hardest months to keep kids fed. For some children, school lunches are the only meal they get all day.

Help us feed the kids through the summer by joining our food drive for the Flint Hills Breadbasket during the month of May. You can bring your donation to any of our three locations.

Here are items that are always needed:

- Pancake Syrup
- Peanut Butter and Jelly
- Canned Meat
- Hamburger and Tuna Boxed Meals

## On the Horizon

As a small credit union, at times it can feel like it is taking us sometime to bring you the products and services you are looking for. It is important to us that we strive to bring those to you. Here is a list of some of the new products we are working hard to bring to you by the end of this year.

**New Debit Cards** - Coming early summer we will be making the switch from Visa Debit Cards to MasterCard Debit Cards. With this debit card conversion, we will also be bringing you:

- **Apple Pay**
- **Android Pay**
- **Samsung Pay**

**Business/Commercial Accounts** - Both deposit and lending products.

**2nd Chance Checking** - Get the checking account you need, even if you have troubled credit. You'll be able to rebuild your credit history and avoid check-cashing fees.

**A full responsive Website** - The only real change you will see with our website is that it will automatically adjust to whatever device you're using.

**Mobile App** - A full robust Mobile App is on the way!

**RDC** - Remote Deposit Capture

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## New Drive Thru Procedures

The credit union has received frequent requests for drive thru slips. We have created a transaction slip in order to make your experience more efficient. These slips are optional and simply designed to enhance your drive thru visit should you choose to utilize them. Below is what the new slips look like. Feel free to fill it out when sending your transaction request in through the drive thru.

Federally Insured by NCUA  
K-STATE CREDIT UNION

Name or account # \_\_\_\_\_

Deposit (Share) (Checking) \$ \_\_\_\_\_

Withdrawal (Share) (Checking) \$ \_\_\_\_\_

Payment \_\_\_\_\_ (suffix \_\_\_\_\_) Visa \_\_\_\_\_ Cash Back \$ \_\_\_\_\_

Signature X \_\_\_\_\_ \*Please Include special instructions on the Back->

## Change in Terms

We have included in this newsletter an updated Fee Schedule that will come into effect on June 1, 2017. We look forward to introducing new products and services in the upcoming months. Please consult the schedule and call our office if you have any questions or concerns.